

Life Science Company Gains the Purchasing Control They Need with Online & Mobile Access to QAD Data

About a year after adopting QAD, this growing life science company saw that they needed better functionality to manage their purchasing and approval process. So, they began using QAD's GRS (Global Requisition System).

Two years later, under new management, the company went back to a paper purchasing system because they felt the complexity of QAD GRS was difficult to navigate and slowed the process. When the company went public several years later, the auditors insisted that they have tighter controls over their procurement cycle.

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Business Analyst



“We began to look for a third-party procurement software that would be easy to use, give us the control we needed, and also work with QAD,” explained the company's Business Analyst. “After looking at several options, we contracted with 32 Soft and chose their [Online Requisition System](#).”

The company uses a Sales & Operation Planning system for production ordering and the 32 Soft solution for the balance of their purchasing and approval process. The Online Requisition System provides two key benefits.

First, it gives non-QAD users access to real-time QAD purchasing data so they can get status updates and easily approve

invoices — on multiple devices — eliminating the need for them to manage purchasing requisitions and approvals directly in QAD. Their work is uploaded to QAD with 32 Soft's safe and secure interface.

Secondly, it gives QAD users the ability to process non-invoiced items efficiently and upload them to QAD. “The ability to process p-cards is one of the primary reasons we chose the Online Requisition System,” says the Business Analyst. “Now the Accounts Payable people can process those requisitions right in the 32 Soft application and get them approved without having to generate purchase orders. It's very, very effective.”

During implementation, the company wisely included a team of people — Purchasing, AP, Accounting, Operations, IT, HR, SLT, R&D, Engineering — because everyone can and does use the system. The program was installed in one of their test databases, and they worked with 32 Soft to set up the system to work with the QAD GRS approval matrix and their purchasing process.

Reports from the company show that everyone who uses the Online Requisition System is happy with it. “The AP folks like the control it gives them and the managers like that the 32 Soft system makes it so easy — they can securely access the system on their mobile devices for status reports and approvals and don't have to worry about logging into and using QAD.”

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